

Shindaiwa Testimonial from the Land Down Under

I, Kenneth John Westbrook of Cripple Creek Manor, Richard Hill, Grawin via Walgett in the state of New South Wales, Australia on the 30th Day of June 2006 make the following statement.

I bought a Shindaiwa 488 chainsaw for use in my scrub control business. The chainsaw, when introduced to me, made me hesitate as I was not familiar with that brand. I was working in isolated areas and was using other commonly known brands. At about one thousand hours these other brands would collapse and cease operating.

When the last occurred, I was unable to procure the same brands and reluctantly purchased the Shindaiwa 488. The agent (dealer) who sold me this chainsaw gave it high recommendation so I decided to try one to see how long it would last. My business has a total of thirty-two chainsaws and scrub-cutters. I allocated the Shindaiwa chainsaw to one of my New Zealand employees who spent many years with other brands of saws in the forests of New Zealand. I asked him to continually work it as I wished to assess its performance.

The chainsaw worked an average of nine hours a day, six days a week in extreme heat in summer (e.g. Burke, Cobar, Walgett areas). The Shindaiwa 488 chainsaw performed exceedingly well in the heat and cold equally. The Shindaiwa 488 chainsaw operated without fault for approximately 4500 hours with the exception of drive sprockets, chains and bars and only failed due to operator error in using incorrect fuel mixture.

During the period that I was assessing this chainsaw, I had decided to purchase an additional twenty-one saws of the same model and the 577 model due to my level of satisfaction with its ongoing performance. I have no hesitation to recommend these Shindaiwa chainsaws to anybody. I have also sold Shindaiwa chainsaws second-hand to people and to my knowledge they are still performing well.

I am more than willing to provide names and contact numbers (that I still have available) of people who bought some of my second-hand Shindaiwa chainsaws. I still use a 488 and 577 Shindaiwa chainsaw for my personal use in my retirement.

Signed and notarized by Kenneth John Westbrook; Published in the December 2006/January 2007 issue of *Australian Arbor Age*, page 74.